



## Risk Resilience

*“The trick in life is learning how to deal with it.” - Helen Mirren.*

In support of President Ramaposa’s call we at FAULDS are tackling the challenges of our new reality head-on by being innovative and making use of available resources.

As our number one priority – we are here to support you and to provide continuity of service through these uncertain times.

Be assured, our colleagues remain available via email, cell phone and/or our recently announced client service-line **087-2233-000**. Please feel free to engage with us at your convenience.

Through the use of various technologies (E.g. Skype/ FaceTime/ Zoom or Office365 Teams) we are even available for face-to-face meetings.

## Partner Support

Without exception our service-partners have all implemented business continuity plans to ensure continued service. We are comfortable that their plans will support our efforts to provide you with dependable service.

## Expect an impact

As things stand, we have considered all the controllable aspects of the situation. It would, however, be naïve to think we will not be impacted by the balance of our value-chain who will have implemented key measures to safeguard their employees and to comply, such as:

- **Panel beaters:** will not be able to complete current or new work due to resource restrictions and the impact on part supply;
- **Retailers:** will not be available for replacement quotes and support;
- **Contractors:** are not be able to attend to new work due to the restricted movement.

Should you have an emergency situation, we implore you to engage us. We will work with you to assess the situation and to find a solution within the limitations of the lock-down regulations.

## Financial Pressures

We will all be affected financially. Our team is available to discuss and advise on any pro-active measure you might be contemplating to reduce your overall expenses. Please feel free to engage your service consultant at your convenience.

Be assured of our ongoing effort to assist and support you with the service you deserve. Our apt slogan says – **Your World is Our World!**

## Contact Details:

Main Contact No.:	087-2233-000
eMail:	<a href="mailto:info@wisepero.co.za">info@wisepero.co.za</a>
Website:	<a href="http://www.faulds.co.za">www.faulds.co.za</a>
FaceBook:	<a href="https://www.facebook.com/FauldsandAssociates">https://www.facebook.com/FauldsandAssociates</a>